

Decent People, Decent Company

In the News

Bob and Lyn Turknett's book, *Decent People, Decent Company*, was featured in a review in the September 2005 issue of *HRMagazine*. The reviewer Leigh Rivenbark notes some key points from the book:

- "The book examines how to manage your emotional responses, be more objective and change entrenched reactions."
- "Leaders need to focus on the big picture in order to take responsibility for the whole enterprise."
- "Respect begins in empathy, the ability to recognize what another feels and why. Empathetic leadership isn't just a feel-good exercise; it strengthens organizations by encouraging feedback, building teams, improving negotiations and more."

